

## Terms and Conditions

### Registration Service

The registration service is provided to the Delegates. By registering for the European Public Health (EPH) Conference, the Delegate agrees to:

- a. complete the online registration form with current, complete and accurate information. The Delegate chooses his/her user name and password, herein after referred to as the 'login details'. The Delegate is responsible for keeping the login details private.
- b. select the conference registration type, and if applicable, preconference and social programme.
- c. receive invoices issued by Stichting EPH Conference (Foundation) upon registration.
- d. make payment of the registration fees by either credit card via PayPal or by bank transfer.
- e. pay the bank and/or credit card charges, if applicable. Delegates may receive an additional invoice for bank and/or credit card charges if not paid.
- f. comply with these Terms and Conditions, applicable laws and regulations relating to the conference and the venue.

### Obligations with regard to safety and publicity

Delegates agree to comply with regulations and rules set by the proprietor of the conference venue concerning safety, health and environmental protection.

Delegates agree to refrain from placing or handing out publicity materials, flyers, samples, etc.

Placing or handing out publicity materials, flyers, samples, etc. is only allowed by exhibitors at the exhibition stand and by preconference organisers in the allocated meeting rooms.

Delegates agree to refrain from live streaming or webcasting any conference session without prior written permission from EPH Conference Office and from presenters.

### Payment and Cancellation

Registration for the EPH Conference is only complete and confirmed after receipt of the registration fees. Payment is due within 30 days after receipt of the invoice, but should be done before the start of the conference. If payment is not received within 30 days, an additional invoice will be sent, increased with € 50 administrative fees. If payment is not received within 2 months and no email contact has been made with [registration@ephconference.eu](mailto:registration@ephconference.eu), registration will be deleted.

Cancellation of paid and unpaid registrations should be made in writing to:  
[registration@ephconference.eu](mailto:registration@ephconference.eu)

#### *Cancellation charges:*

Until 1 September	Bank and credit card charges and € 50 administrative fees
Until 1 October	50% payable
After 1 October	No refund

### Data Protection and Sharing of Contact Details

By registering for the EPH Conference, Delegates enter their personal information into the database of the European Public Health Association (EUPHA). EUPHA is the initiator and co-organiser of the

EPH Conferences. EUPHA collects and stores personal information for the preparation and implementation of the EPH Conference. Delegates' name, affiliation and country of residence will be included in the List of Delegates, distributed at the conference. EUPHA and EPH Conference Foundation may use the contact details and provide Delegates with information around the EPH Conferences.

To protect the safety of personal information, EUPHA's servers and network are protected by firewalls against unauthorised access. Only authorised employees are permitted to access personal information for performing their duties in respect of the services. EUPHA has installed intrusion detection systems that monitor and detect unauthorised attempts to access to or misuse of its servers. EUPHA and EPH Conference Foundation do not sell personal information and contact details to third parties.

### **Liability**

The EPH Conference Foundation does not take responsibility for cancellation of the event in force majeure cases (natural disaster, outbreak of severe contagious epidemic, major strikes, failure of transportation, acts of war, terrorism, government orders or regulations, etc.).

The EPH Conference Foundation cannot accept liability for personal accidents or loss of or damage to the private property of delegates and accompanying persons, either during or indirectly arising from attendance of the EPH Conference.

The EPH Conference Foundation can only be held liable in the framework of a duty of care as a respectable business person according to statutory provisions. The liability of EPH Conference Foundation - for whatever legal reason - shall be limited to intent and gross negligence.

Delegates take part in the EPH Conference at their own risk. Delegates should make their own arrangements with respect to health and travel insurance.

### **Term and Termination**

The term of these Terms and Conditions shall begin on the date the Delegate registers and accepts the Terms and Conditions and shall continue until the 31st of December of that particular year.

### **Questions and Answers**

The Delegate may address all questions and report any issues to the Registration Office, e-mail [registration@ephconference.eu](mailto:registration@ephconference.eu). The Delegate should provide the Office with name and registration number in order to be able to investigate the matter and provide the Delegate with feedback and support. The Registration Office ensures a timely response.

### **Complaints**

Any complaints may be sent to: [office@ephconference.eu](mailto:office@ephconference.eu). Each case will be looked at individually. The final resolution will be taken by the Director of EPH Conference Foundation by 31 December of that particular year.

These Terms and Conditions are subject to change.