

European Public Health Conference – Terms and Conditions

Registration for the EPH Conference

The registration service is provided by Stichting EPH Conference (Foundation), P.O. Box 1568, 3500 BN Utrecht, The Netherlands, Chamber of Commerce Reg. No. 57997071.

By registering for the European Public Health (EPH) Conference:

- a. Delegates agree to complete the online registration form with current, complete and accurate information. Delegates choose their user name and password, herein after referred to as the 'login details'. Delegates are responsible for keeping the login details private.
- b. Delegates select the applicable conference registration type, and if applicable, preconference and social programme.
- c. Delegates receive an invoice issued by Stichting EPH Conference (Foundation) upon registration. Delegates can download a copy of the invoice from their personal EPH Conference account. The download is available until 1 April of the following year.
- d. Delegates make payment of the registration fees by either credit card via CM.com or by bank transfer. Delegates pay the bank and/or credit card charges, if applicable. Delegates may receive an additional invoice for bank and/or credit card charges if not paid.
- e. Changes to the invoice, such as adding a VAT number or changes in the name or address, are possible but will be charged with € 50 administrative fees.
- f. Delegates agree to comply with these Terms and Conditions, applicable laws and regulations relating to the conference and the venue.

NB: If you do not submit the data indicated as "required", we cannot complete your registration.

Data Protection

By registering for the EPH Conference, you (the delegate) agree that your personal data will be processed for registration and handling purposes, as well as to being sent you information in connection with the conference. Any personal data will be solely used in accordance with current EU data protection legislation (GDPR) and will not be disclosed to a third party without the delegate's written consent.

Payment and Cancellation

Registration is not completed and confirmed until the full payment has been received. If payment is not received in a due time, an additional invoice will be sent, increased with € 50 administrative fees. Cancellation of paid and unpaid registrations, changes to the invoice, should be made in writing to:

registration@ephconference.eu

Cancellation charges:

Until 1 September	Bank and credit card charges and € 50 administrative fees
Until 1 October	50% payable
After 1 October	No refund

Credit card information

Credit card payments for the EPH conference are done via CM.com, a European payment service provider (PSP), handling online payments through different local, global and mobile payment methods and multi-currencies. EPH Conference does not receive credit card account information from CM.com. CM.com processes and retains data, including Personal Data, in accordance with Applicable Law, regulations, including but not limited to national telecom legislation and Applicable Data Protection Laws. The data, including Personal Data, submitted to the platform of CM.com is processed and stored in accordance with CM.com's data retention policy. The Personal Data shall be retained for no longer than is necessary for providing the Services under the Agreement with EPH Conference, for the purposes as stated in the Agreement and as far as required and/or allowed under Applicable Law. CM.com de-identifies or depersonalizes data into anonymized data after the applicable retention period. This results in data that includes no Personal Data or unique identifiers that could later be used to refer to the Personal Data to which the data was once associated. For CM.com's Privacy Policy, including its Data Processing Addendum, click [here](#).

Obligations with regard to safety and publicity

Delegates agree to comply with regulations and rules set by the proprietor of the conference venue concerning safety, health and environmental protection.

Delegates agree to refrain from placing or handing out publicity materials, flyers, samples, etc.

Placing or handing out publicity materials, flyers, samples, etc. is only allowed by exhibitors at the exhibition stand and by preconference organisers in the allocated meeting rooms.

Delegates agree to refrain from live streaming or webcasting any conference session without prior written permission from EPH Conference Office and from presenters.

Photos

During the EPH Conference photos will be taken by a contracted professional photographer. These photos may be published as a photo gallery on our website and used for promotional materials. If you do not want to have your pictures published, contact office@ephconference.eu and attach a recent photo of yourself which will be used by the photographer to delete your pictures from the photo gallery.

Certificates of Attendance/Accreditation

EPH Conferences receive accreditation from the European Accreditation Council for Continuing Medical Education (EACCME). The number of European CME credits received is announced shortly before the start of the conference. Each medical specialist should claim only those hours of credit that he/she actually spent in the educational activity. Delegates can download a Certificate of Attendance/Accreditation by logging-in into their personal EPH Conference account. The Certificate is available after the conference until 1 April of the following year.

Liability

Stichting EPH Conference (Foundation) does not take responsibility for cancellation of the event in force majeure cases (natural disaster, outbreak of severe contagious epidemic, major strikes, failure of transportation, acts of war, terrorism, government orders or regulations, etc.).

Stichting EPH Conference (Foundation) cannot accept liability for personal accidents or loss of or damage to the private property of delegates and accompanying persons, either during or indirectly arising from attendance of the EPH Conference.

Stichting EPH Conference (Foundation) can only be held liable in the framework of a duty of care as a respectable business person according to statutory provisions. The liability of Stichting EPH Conference (Foundation) - for whatever legal reason - shall be limited to intent and gross negligence. Delegates take part in the EPH Conference at their own risk. Delegates should make their own arrangements with respect to health and travel insurance.

Term and Termination

The term of these Terms and Conditions shall begin on the date the Delegate registers and accepts the Terms and Conditions and shall continue until the 31 December of that particular year.

Questions and Answers

The Delegate may address all questions and report any issues to the Registration Office, e-mail registration@ephconference.eu. The Delegate should provide the Office with name and registration number in order to be able to investigate the matter and provide the Delegate with feedback and support. The Registration Office ensures a timely response.

Complaints

Any complaints may be sent to: office@ephconference.eu. Each case will be looked at individually. The final resolution will be taken by the Director of Stichting EPH Conference (Foundation) by 31 December of that particular year.

These Terms and Conditions are subject to change.